AMENDMENT

First Named Inventor: Nancy Pettigrew

Application No.: 10/690,422 Filed: 10-21-2003

Customer No.: 22971

Title: SYSTEM AND METHOD FOR ANALYZING AND MANAGING SPAM E-MAIL

Attorney Docket No.: 315547.01

Group Art Unit: 2141 Confirmation No.: 3824

Examiner: FORD, GRANT M

Commissioner for Patents

P.O. Box 1450

Alexandria VA 22313-1450

AMENDMENT

In connection with the Request for Continued Examination ("RCE") filed herewith, and in response to the Final Office Action ("FOA") of notification date 5-30-2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this amendment.

Remarks begin on page 10 of this amendment.

Amendment Application Number: 10/690,422

Attorney Docket Number: 315547.01